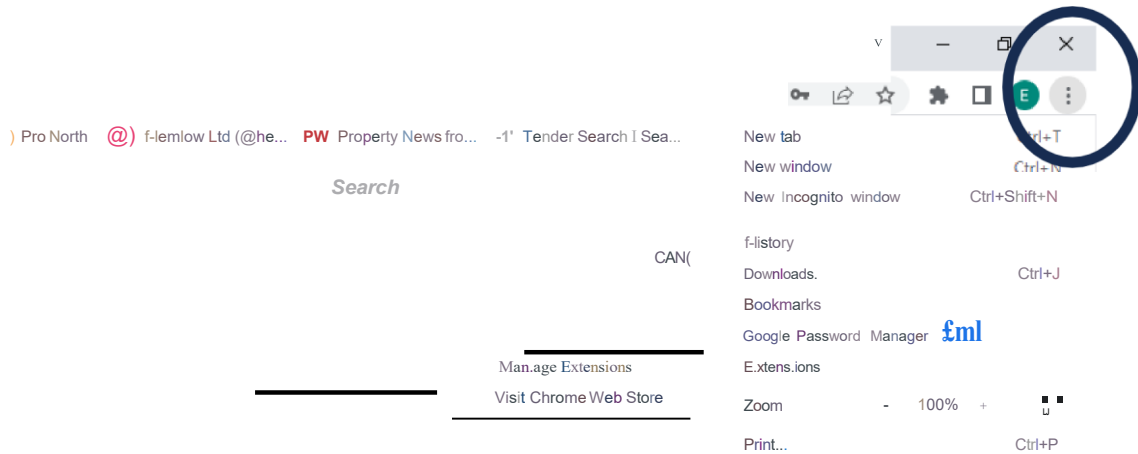


# Customer Portal Extension

To add on the extension which enables the client to click through from the planner directly to the job and attachments, they will need to complete the following process on **Google Chrome**.

Navigate to extensions within the settings and head to visit chrome web store.



At the store search for: Simpro Customer Portal Enhancements.

Click Add to Chrome

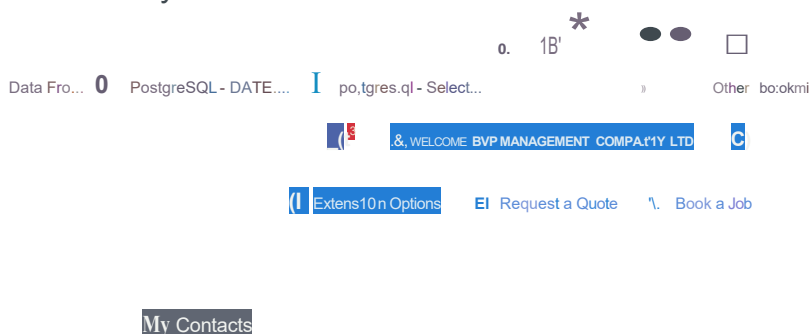
And add extension when prompted.

Turn on sync.

To enable it to work, you will need contact the admin team to receive the password.

If chrome does not automatically prompt you to add in this code, then please navigate to your simPRO Customer Portal: <https://hemlow.com/simpro>

Once you have signed in there is an extension options tab which you can click on and add the key in there.



If you refresh your browser and navigate to the customer portal, the update will have synced and be active.

Any problems please contact [ITSupport@hemlow.com](mailto:ITSupport@hemlow.com)